

# Human Factors

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# Outline

Essential Human Factors

Physical

Sensory

Cognitive -Information Processing

Context: Pedestrians in the built environment

Other road users



# Who are we talking about

- Pedestrians (ADA)
- Bicyclists
- Transit Operators and Passengers
- Drivers
- \_\_\_\_\_
- \_\_\_\_\_



# Facts and Figures

## Population demographics

US population is ageing and becoming more obese

- Adults with physical difficulties: 35.6 million
- Adults unable to walk a quarter mile: 15.9 million
- Adults with hearing trouble: 34.5 million
- Adults with vision trouble: 19.4 million
- People who are obese in 2030: 42% of population



# Strength

Age related changes in muscle mass and elasticity

Result in:

- Decrease in muscle tone
- Joint strength- arthritis
- Decrease in bone mass

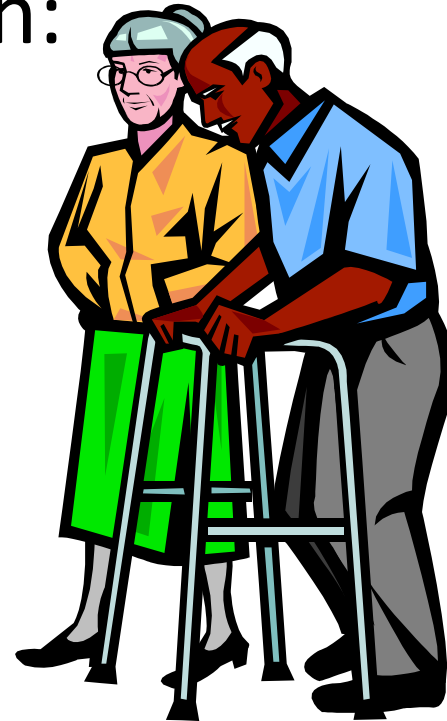
Older people often suffer from muscle and joint stiffness

- difficulty preventing falls



# Fragility

- Fragility increases beginning at 60-64 yrs.
- By age 80, elderly more likely than 20 year old to die from injuries sustained in a crash:
  - 4 times – male
  - 3.1 times - female



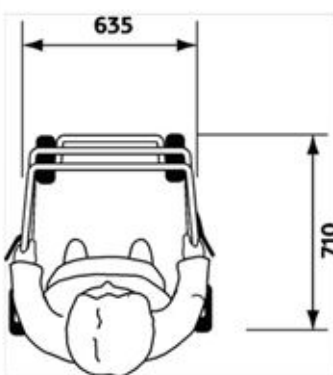
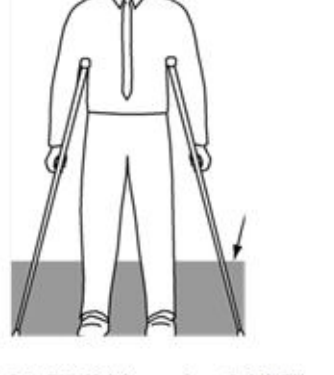
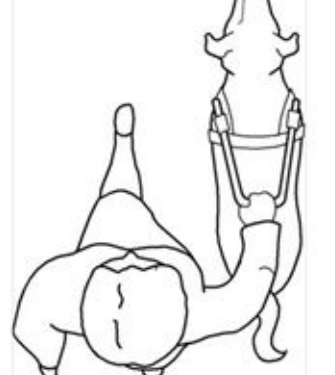
# Learning about aging and disabilities...

- There are many types
- They often are combined
- They are rarely “black and white”
- “Not all elderly are disabled and not all people with disabilities are elderly”
- “If we design for people with disabilities it is easier for everyone to use!”



# Pedestrians with Mobility Impairments



		
25" (635) x 30" (710 mm)	31.5" (800 mm) – 36.25" (920 mm) width	47.25" (1200 mm) width
Person using walker	Person using crutches	Person with guide dog

Source Illustrations: CAN/CSA B651





# Wheeled Mobility Devices

Walker



Manual wheelchair



Power chair



Bariatric chair



Large 3 – wheel scooter



Large 4 -wheel scooter



Segway

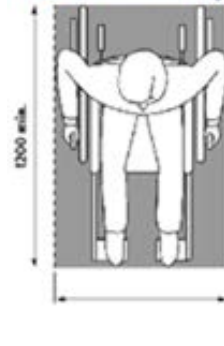
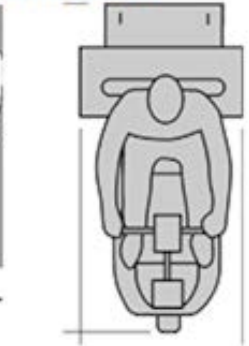
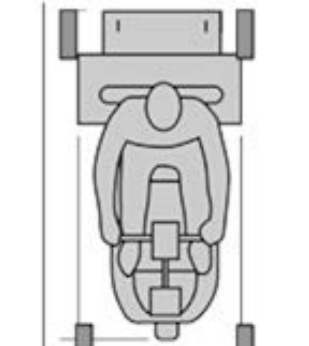
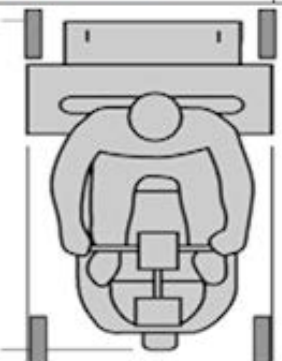


T3 Mobile



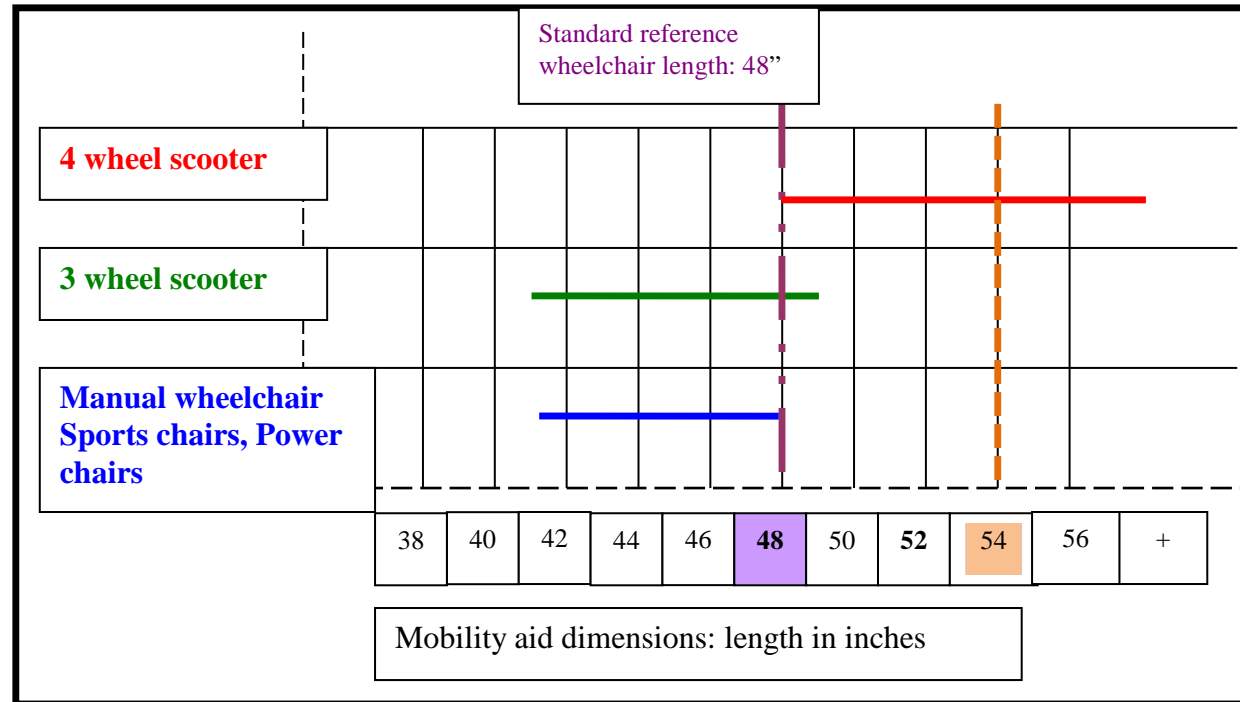
# Mobility Device Characteristics - Sizes

Table 1 Selected Mobility Device dimensions

		
<p>Length: 42" – 48" Width: 24" – 35" +</p>	<p>Length: 42" – 49" Width: 25" – 26"</p>	<p>Length: 45" – 56"+ Width: 25" – 26"</p>
<p>Manual wheelchair with elbow space</p>	<p>Three wheel scooter without accessories</p>	<p>Large four wheel scooter without accessories</p>
		
<p>Length: 45" – 56" + Width: 30" + Obese person on scooter</p>		



# Mobility Device Characteristics – Length



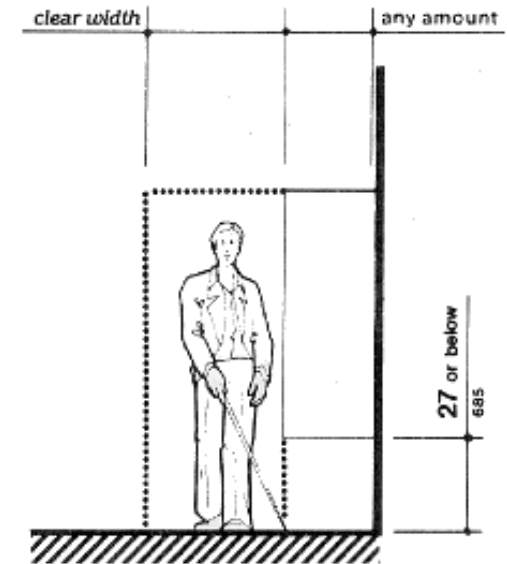
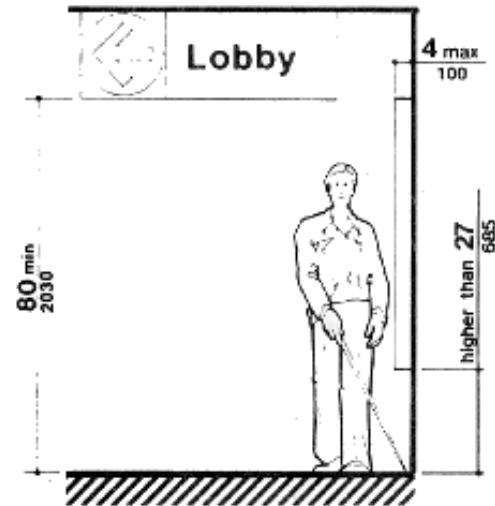
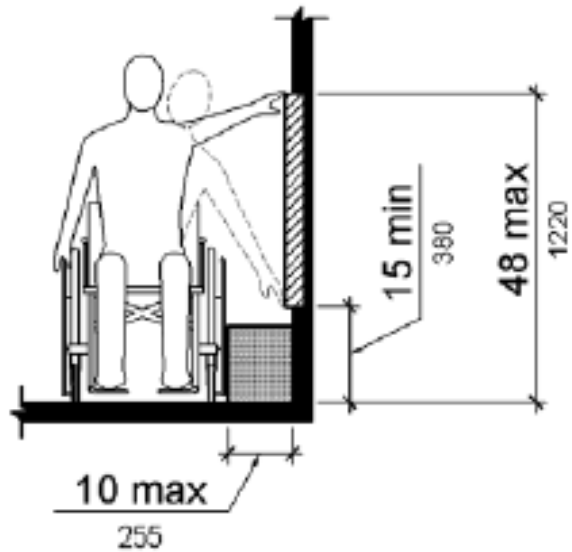
# Mobility Device Characteristics - Weight

[Source: UK Survey of Occupied Wheelchairs, 2005]

Device Type	Survey Year	Mean kg/lbs.	Min kg/lbs.	Max kg/lbs.	5%ile kg/lbs.	50%ile kg/lbs.	95%ile kg/lbs.
Self-Propelled	1999	96.0 <b>211.2</b>	46.6 <b>102.52</b>	184.4 <b>405.68</b>	67.2 <b>147.84</b>	93.0 <b>204.6</b>	131.4 <b>289.08</b>
	2005	99.7 <b>219.34</b>	50.0 <b>110.00</b>	197.2 <b>433.84</b>	65.6 <b>144.32</b>	97.0 <b>213.4</b>	145.2 <b>319.44</b>
Attendant-Propelled	1999	89.0 <b>195.8</b>	58.0 <b>127.6</b>	181.0 <b>398.2</b>	68.0 <b>149.6</b>	83.0 <b>182.6</b>	127.0 <b>279.4</b>
	2005	91.9 <b>202.18</b>	36.8 <b>80.96</b>	185.6 <b>408.32</b>	58.2 <b>128.04</b>	88.4 <b>194.48</b>	136.7 <b>300.74</b>
Electric Wheelchair	1999	168.0 <b>369.6</b>	94.0 <b>206.8</b>	384.0 <b>844.80</b>	116.0 <b>255.2</b>	158.8 <b>349.36</b>	258.0 <b>567.6</b>
	2005	180.1 <b>396.22</b>	90.6 <b>199.32</b>	326.2 <b>717.64</b>	114.8 <b>252.56</b>	171.6 <b>377.52</b>	273.4 <b>601.48</b>
Electric Scooter	1999	166.0 <b>365.2</b>	79.0 <b>173.8</b>	314.0 <b>690.8</b>	109.0 <b>239.8</b>	159.2 <b>350.24</b>	222.0 <b>488.4</b>
	2005	162.5 <b>357.5</b>	86.6 <b>190.52</b>	338.6 <b>744.92</b>	108.0 <b>237.6</b>	149.8 <b>329.56</b>	258.4 <b>568.48</b>
All Chairs	1999	120.5 <b>265.1</b>	47.0 <b>103.4</b>	384.0 <b>844.8</b>	70.0 <b>154.0</b>	108.0 <b>237.6</b>	206.0 <b>453.2</b>
	2005	130.7 <b>287.54</b>	36.8 <b>80.96</b>	338.6 <b>744.92</b>	67.0 <b>147.4</b>	118.4 <b>260.48</b>	230.2 <b>506.44</b>



# Important Dimensions



ADAAG



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# Mobility Device Impact on built environment

- Sidewalks
- Curb Cuts

Large Mobility Devices/Light Electric Vehicles

- Where should they operate?



# Sensory -Perception

VISION most important in driving, riding a bike, operating a WhMD

- **Provides 90-95% of driver-related information**

Eye Physiology – how aging impacts eyes

- Requirements for increased lighting
  - Due to decrease in pupillary diameter
- Optic media – more scattering of light- floaters
- Changes in lenses

Impacts: Signage and Lighting- tripping hazards



# Visual Acuity

- Fewer receptor cells on retina with age results in:
  - Resolution of fine details is coarser
  - Solved by greater size and contrast of important details, and increased illumination

## Use of large print media

Impacts: Signage and Lighting





Many “blind” people are not completely blind.



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# Cataracts



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# Glaucoma



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# Age-related Macular Degeneration



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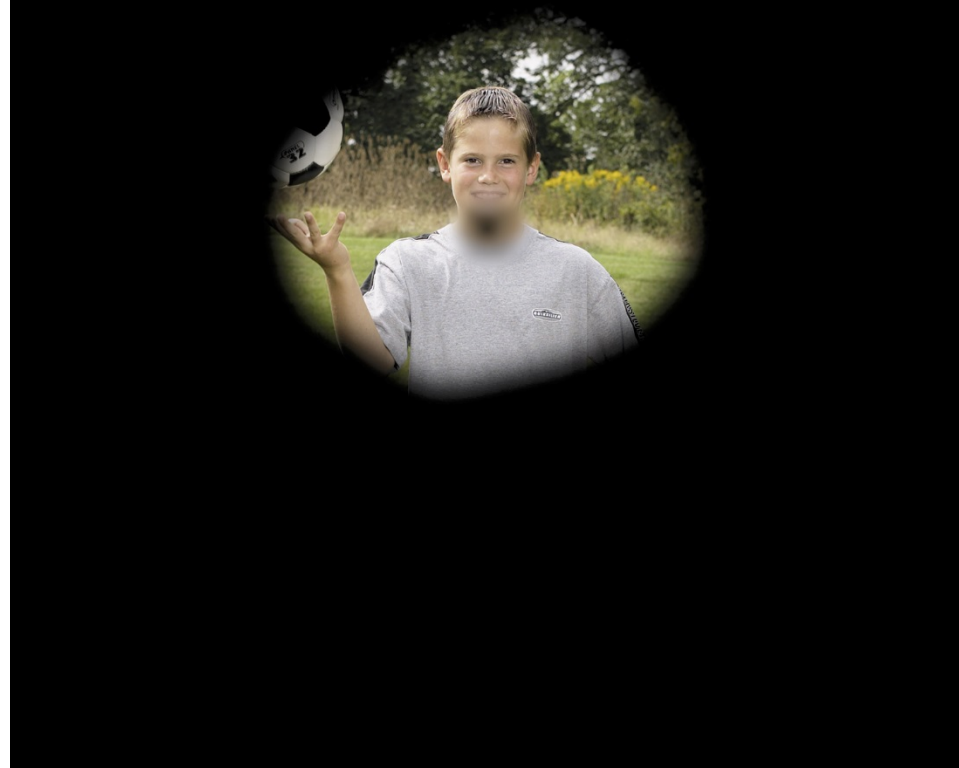


# Diabetic Retinopathy



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# Retinitis Pigmentosa



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# Glare and Light Sensitivity

- Contrast Sensitivity Function (CSF)
  - Problems with small objects –un even sidewalks
  - Need high levels of contrast lighting
- Increased time to adjust to the dark –Shadows on sidewalks
- Glare recovery time increases with age
- Problem for people with cataracts
- Problems with on coming headlights



# Depth Perception

- Requires **two** eyes [binocular vision]
- Primarily provided by environmental cues
- Impact of dark environments
- Sidewalk bumps





# What about hearing and smell

## Hearing

Important for environmental cues and clues

Detecting sirens

Ear buds

[Distracted Pedestrians ]

## Smell?

[Situational awareness]



# Cognitive Function

Important factors in Aging Cognition:

- Variability of performance increases with age
- Speed of processing information decreases with age
- Therefore, amount of processing is reduced, and time required increases



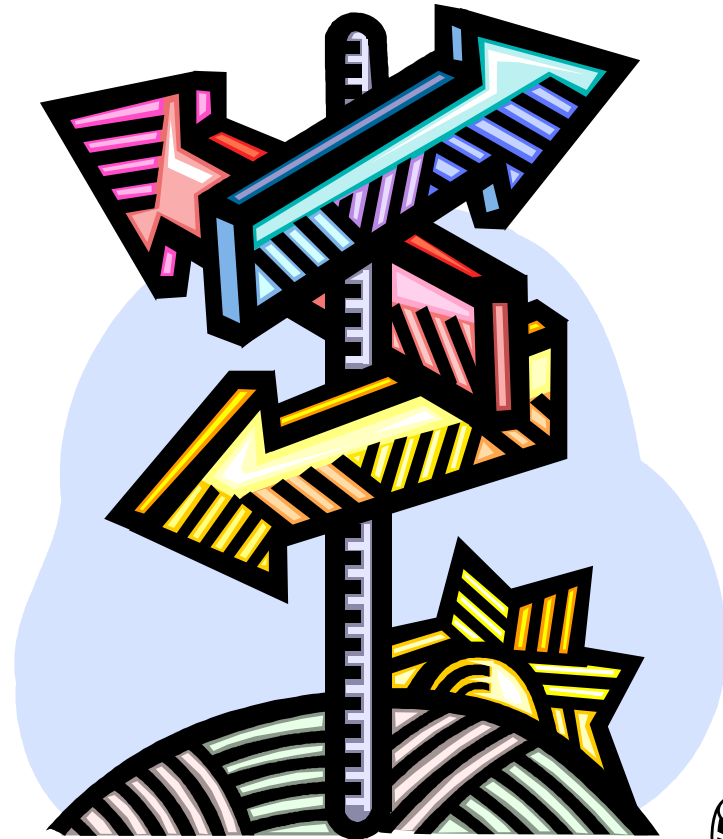
# Functional cognitive processing

- Impact on Changeable Message Signs (CMS)
  - Bits and bytes
    - Control the amount of information presented
    - Use few key words {How many lines of text?}
  - Scroll rates
    - Speed of presenting information
  - Spreading
    - Placement and frequency of signs



# Attention

- Problems with attention switching abilities problems
- Dementia
  - Problems getting lost
  - Following directions
  - Stopping for directions
    - `Not just a gender issue!`
  - Failure to yield

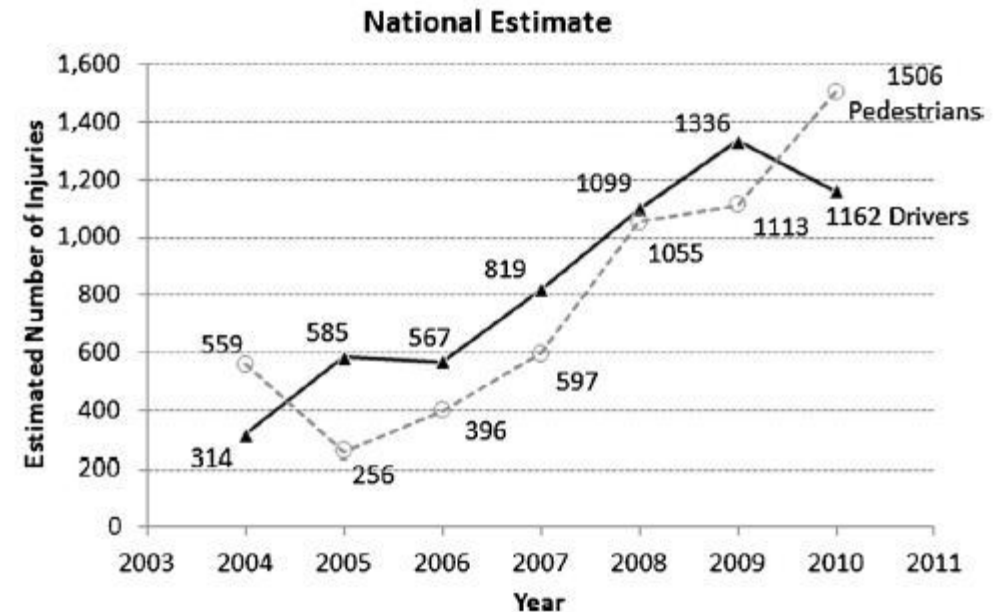


# Distraction

Definition: a thing that prevents someone from **giving full attention** to something else

Distracted walking

*“Pedestrian injuries due to mobile phone use in public places*

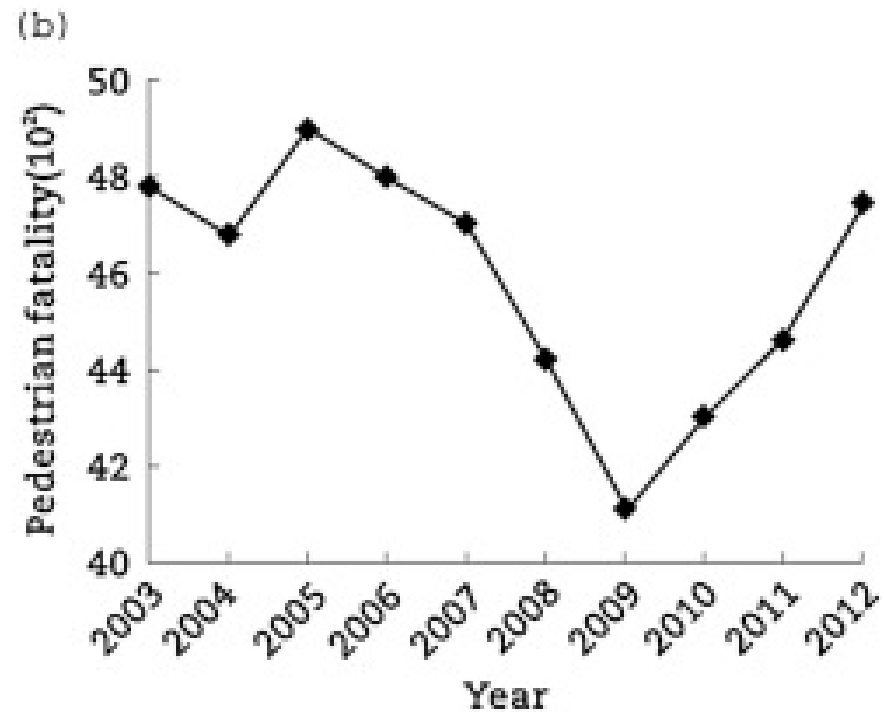
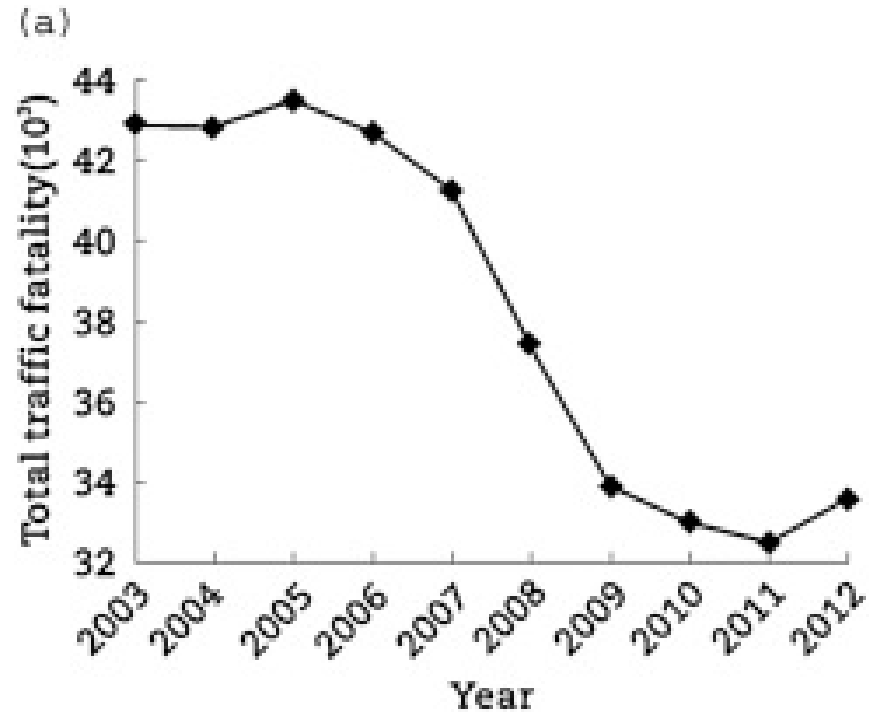


[Nasar et al , Accident Analysis and Prevention  
Vol., 57, August 2013 pgs. 91-95]



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# NHTSA, 2014 Data



What is happening?



# Alcohol

Alcohol is a depressant drug. It slows down the activity of the central nervous system, including the brain.

Alcohol could affect your driving by causing:

- Impaired vision
- Reduced reaction times
- Reduced concentration and vigilance
- Feeling more relaxed and drowsy, which may cause a driver to fall asleep at the wheel
- Difficulty in understanding sensory information
- Difficulty doing several tasks at once (e.g. keep in the lane and in the right direction, while concentrating on other traffic)
- Failure to obey road rules
- Over confidence, which may lead to risk taking

{<http://www.druginfo.adf.org.au/topics/how-does-alcohol-affect-driving>}



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# Drugs

- After alcohol, **marijuana** is the drug most often found in the blood of drivers involved in crashes
- Stimulant drugs, such as caffeine, amphetamines and cocaine, may increase alertness, but this does not mean they improve driving skills.
- Amphetamines do not seem to affect driving skills when taken at medical doses, but make some people overconfident, and can lead to risky driving.
- Higher doses of amphetamines often make people hostile and aggressive.





# Stimulants -Cocaine

## Cocaine

- Feel confident about their ability
- Affects vision, **causing blurring, glare and hallucinations.**
- “Snow lights”—weak flashes or movements of light in the peripheral field of
- May also hear sounds that aren’t there, such as bells ringing, or smell scents that aren’t there, such as smoke or gas, which **distract** them



# Cannabis and other hallucinogens

## Cannabis

- Impairs depth perception, attention span and concentration, slows reaction time, and decreases muscle strength and hand steadiness

Hallucinogenic drugs, such as LSD, ecstasy, mescaline and psilocybin, distort perception and mood



# Prescribed Drug Effect

- Reliable evidence that prescribed drugs increase risk of crashes, especially for elderly drivers
- For seniors, (slower metabolism) many drugs have higher active levels and last longer
- Central nervous system effects increase with age
- Increased potency of over the counter (OTC) drugs

